

Micks Recycling LTD: Skip Delivery and Collection Policy

1. Introduction:

Welcome to Micks Recycling LTD! Our Skip Delivery and Collection Policy is designed to outline the terms and conditions for skip hire services. Please read this policy carefully before placing an order for our skips. By requesting our services, you agree to adhere to the terms laid out in this policy.

2. Skip Delivery Process:

Customers can request skip delivery through our website, phone, or in-person.

We aim to deliver skips within the agreed-upon timeframe, typically within 24-48 hours of the request.

Same-day delivery may be available upon request, subject to availability and additional charges.

Skips will be placed on your property whenever possible, ensuring compliance with local regulations and access requirements.

3. Skip Placement:

Skips will be placed in a designated area on your property.

It is the customer's responsibility to ensure that the designated drop-off area is clear and accessible.

Skips should not obstruct roads, sidewalks, or impair visibility.

Avoid placing skips near overhead wires, trees, or other obstacles that may hinder safe collection.

4. Access Requirements:

Customers are not required to be present during skip delivery, but we appreciate if you can provide clear instructions regarding skip placement.

If access to the drop-off area is restricted due to narrow roads or other obstacles, please inform us during booking.

5. Skip Collection:

The maximum duration for keeping a skip is two weeks from the delivery date.

If you need to extend the rental period, please contact us before the rental period ends. Additional charges may apply.

We will arrange the collection of the skip at the end of the rental period or upon your request.

6. Overloading and Prohibited Items:

Skips must not be overloaded beyond their weight limit or filled above the rim.

Overloaded skips are a safety hazard and will not be collected.

Customers will be charged an overloading fee for any skip that exceeds the weight or filling limit.

Prohibited items, including hazardous materials, electronics, chemicals, and asbestos, are not allowed in the skips. Customers are responsible for proper disposal of such items.

7. Cancellations and Changes:

If you need to cancel or reschedule a skip delivery, please provide us with reasonable notice.

Cancellations made less than 24 hours before the scheduled delivery may incur a cancellation fee.

8. Customer Responsibilities:

Provide accurate information during the booking process to ensure smooth delivery and collection.

Adhere to weight limits, filling guidelines, and item restrictions to avoid overloading fees and delays.

Ensure proper skip placement and access to facilitate safe and efficient collection.

9. Liability and Disclaimers:

Micks Recycling LTD is not responsible for any damage caused during skip hire duration.

Customers assume responsibility for any damage that may arise to a skip subsequent to its placement within the designated area on their property.

Customers are liable for any fines or penalties resulting from improper skip placement or prohibited items.

10. Contact Information:

For inquiries, changes, or concerns regarding skip delivery and collection, please contact our customer service team at 0852080789 or office@micksrecycling.com.

11. Review and Updates:

This policy is subject to change. Please refer to our website for the most up-to-date version.

Thank you for choosing Micks Recycling LTD for your skip hire needs. We look forward to providing you with reliable and efficient services.